

KEY

- French Boules Lanes
- Outdoor Drafts
- Phone Box Library
- Water Point
- Grey Waste Deposit
- Fire Extinguisher & Fire Bell
- Recycling Bin
- Black Waste Deposit
- Motorhome Grey Waste
- Fire Assembly Point
- First Aid Point
- Dog Enclosure / Shower



Laundrette Code

Gate Code

Wells Touring Park
 Haybridge, Wells
 Somerset BA51AJ
 01749 676869

WHEN YOU ARRIVE

All campers must book in at reception on arrival.

Touring – Check-in time is from 12:00noon on the day of arrival. If you are likely to arrive after 6pm please call reception on your arrival day, with your expected arrival time (01749 676869).

Check-out time is 11.30am on the day of departure.

We are unable to guarantee a specific pitch but we do endeavour to meet your requests.

PARKING YOUR CAR

Pitches – please park your caravan/ motor home/ trailer tent tight to the left hand side of the pitch (except the Grass & tarmac pitches).

Cars to be parked within your own pitch in respect of other guests.

Car parking bays available opposite the 'Lounge' and by reception for extra vehicles.

BARRIER

DO NOT walk or cycle under the entrance barrier.

Please KEEP clear!

BARRIER CODE

A barrier code will be allocated on arrival.

DOGS WELCOME

Well behaved dogs are very welcome on the park, but must be kept on a lead at all times, unless using the exercise area provided. It is not acceptable for dogs to be left on the pitch when guests leave the park. We welcome responsible dog owners who clear up after their dogs and special bins are provided for this. We cannot accept dogs who are likely to cause a nuisance to other guests for example, dogs who bark excessively or are aggressive, or owners who do not clear up after their dogs. Maximum of 2 well behaved dogs per touring pitch.

TYPES OF UNITS

No commercial vehicles may be used as accommodation. Tents, caravans, motorhomes, campers, trailer tents must be in a tidy condition. The Park Owner reserves the right to refuse admission or request the departure of any caravans, vehicles or persons which do not conform to reasonable standards or abide by our regulations without compensation including persons who may have sub-let a caravan. The caravan owner/occupier is responsible for the conduct of pets and visitors in his/her custody. All visitors are required to report to Reception and obtain the appropriate pass or authority to enter, where a small charge will be made.

BALL GAMES

No footballs, rugby balls to be played with around the site. Please respect others enjoying the tranquil environment.

BBQ

Barbeques allowed. Please KEEP OFF the grass and be aware of increased fire hazards.

BUS

Bus stops at the entrance of the caravan park. Service 126 & 26 runs between Wells and Weston-Super-Mare.

BICYCLES

5 MPH speed limit applies! Please keep off the grass and keep free of doorways. An after dark curfew exists for safety reasons.

CCTV

We are monitoring and recording on the caravan park.

CARS/ SPEED LIMIT

5 MPH limit. Please drive as fast as you can walk (slow). Only one car per pitch. Additional and day visitors are chargeable. It is essential all visitors check in at reception.

CLOTHES LINES

These are a safety hazard, particularly after dark and therefore are not permitted on the caravan park. Window racks and airers are allowed.

ELECTRIC

Hook up's have a 10/16 amp fuse trip.

EMERGENCY

Telephone numbers on the notice board or at reception.

FIRST AID

At reception.

FIRE

Please familiarise yourself with the position of the fire extinguishers (fire points shown on site map). Do not attempt to tackle a fire unless practicable to do so. Upon hearing the alarm raised please make your way to your nearest fire assembly point, avoiding the source of the fire. Miss use of fire equipment will result in a fine and endangers lives.

FREEZER PACKS – FREE

Re freeze your own packs in the laundrette room.

GAS

Calor Gas refills are available from reception during opening hours.

NOISE

Please be considerate to neighbours and all campers. Remember other people are on holiday too.... No noise after 11.00pm. Disorderly behaviour will result in expulsion from the resort without compensation.

Should the noise or nuisance be caused by owners of accommodation with an agreement under the Caravan Sites Act, the occupants will be asked to leave the Park forthwith and the owner of the accommodation will be served notice in accordance with the pitch agreement. The resort has a zero tolerance policy towards noise and nuisance. It is forbidden to carry any weapons or other objects likely to give offence. The use of BB guns is not permitted on the Park. If a criminal offence or any illegal activity is committed whilst on the park or by owners, guests or registered persons themselves elsewhere this may result in the termination of the pitch agreement.

PROBLEMS

We are dedicated to providing a good quality service. Please come and see us in reception and we will try and help put it right!

RUBBISH AND RECYCLING

All rubbish must be disposed of in the Bin/ recycling area. Please recycle in the correct bins. Signs are very clear. Large non-domestic items MUST be taken to the tip in Wells or Cheddar.

SHOP

Times may vary, the shop sells essentials items only (milk, bread, butter, cheese, eggs, toiletries, etc.....).

SITING

Reception will allocate you a pitch. Please site your unit within the boundary of your designated pitch. DO NOT move to another pitch without first checking with reception.

TOURIST INFORMATION

Plenty of free information and maps of the surrounding areas at reception. Reception are more than happy to make restaurant/pub reservations for you. Peak season Wells and surrounding areas can be very busy.

VISITORS

All visitors to the touring park, even for a short while must report to reception on arrival for Health and Safety regulations. The park rules apply to all visitors.

WATER

Please do NOT waste water! You are not permitted to wash caravans/motor homes/ campers on the park.

EMERGENCY NUMBERS

Doctors Appointment - 01749 675665

NHS Direct - 0845 4647

Dental Helpline - 0845 7581 926

Reception - 01749 676869

Welcome to



WELLS

Touring Park

...for grown ups

EXCLUSIVELY
FOR ADULTS
(18+)

Wells Touring Park wishes you a Happy and Safe Stay

www.wellstouringpark.co.uk